

Annex B – Consultation response summary

The following is a summary of the main themes which respondents to the consultation raised. Where appropriate, the themes are responded to with officer comment.

GENERAL

Theme: There are too many buses serving the University of York. Often these run nearly empty, could they not be used on service 10/20/etc?

Response: The bus services operating to the University of York all operate on a commercial basis without Council subsidy. To this end, it is at the sole discretion of the bus operators as to where they choose to allocate their resources.

Theme: Could pass-holders be asked to pay a fare/voluntary contribution?

Response: It is not legal for either a Local Transport Authority (such as City of York Council) or a bus operator to request that pass holders pay a fare or make a voluntary contribution on locally registered bus services. There are exceptions to this, such as tourist buses, which can be excluded from the concessionary travel scheme.

Bus cuts go against CYC policy to reduce traffic in York.

Cuts will disproportionately affect older/disabled/low-income residents who have no alternative means of transport.

Consultation process is futile as the budget decision was made in February.

Savings to CYC are small in relation to cumulative effect on residents who need these services.

CYC should have more control over commercial operators.

Loss of these services will incur even greater costs on adult social care/public health budgets.

SERVICE 10

Taxis from York to Dunnington/Stamford Bridge/Poppleton cost £15-£25 per trip, unaffordable for many residents.

Will reduce trade at city centre pubs, restaurants, theatres / Goes against CYC policy to encourage evening visits to city centre.

East Riding Council should provide support for service 10.

EYMS could divert their 2130 journey via Dunnington/ Stamford Bridge.

First could extend the last trip on service 1 or 5 through to Poppleton.

First or Transdev could extend some evening 66/44 journeys to Dunnington or Stamford Bridge.

Transdev's fares are cheaper than First's- if they were increased would the service be more viable?

Could the service continue using one bus (with reduced route length or frequency)?

Large housing development is being built in Stamford Bridge- this will generate additional transport demand (estimates of total properties being built vary from 70 to 1000).

Buses are often well used on Friday/Saturday night.

Poppleton Station is too far to walk for Nether Poppleton residents.

SERVICE 11

Terry's redevelopment will generate additional transport demand.

Could a combined service provide a reduced frequency covering Bishopthorpe/Woodthorpe.

Divert one of the services from Tadcaster Rd into Bishopthorpe.

SERVICE 20

Elderly/disabled residents will be stuck in their homes, unable to access shops/healthcare facilities.

Workers at Monks Cross/Clifton Moor who cannot afford to run a car will be unable to continue their jobs.

Children will be unable to get to school, too far to walk/no safe cycle route. No choice but to send children to Huntington following Burnholme school closure.

Changing buses in city centre is difficult with heavy bags.

Extra journey time to change buses in city centre will make it impossible to get to work/university/school on time.

Retail parks (Monks Cross/Vangarde/Clifton Moor) should contribute to retaining service 20.

A1237 is very congested- removing service 20 will only make it worse.

Parish councils should be asked for a contribution.

Community Stadium is now being built but without service 20 it will be difficult to reach from nearby Haxby/Huntington areas.

First should extend service 1 from Haxby to Clifton Moor.

Use smaller/ 'hopper' buses to save cost.

Response: A significant proportion of the operating cost is in the driver of the vehicle. Reducing the size of the vehicle might deliver some savings, but only if a bigger vehicle is not required at another time of day to manage capacity requirements (as opposed to operating two vehicles).

Route could be shortened to cover most popular sections only.